



BURTON JAMES

Limited Lifetime Warranties Burton James Furniture

Thank you for choosing “Burton James” upholstered furniture. You have made an investment in lasting quality which will bring you many years of enjoyment and comfort. Please read the terms of the “Burton James” limited warranty coverage carefully. Retain your proof of purchase to substantiate your claim in the event warranty service is required. For any service claims, please contact the dealer where product was purchased. Burton James will supply the part(s) either under warranty or at cost, as long as they are available. After one (1) year, the shipping cost will be the responsibility of the consumer.

1. **FRAME** – limited lifetime warranty the frame, upholstered in the original fabric under normal use and conditions, is warranted to the original purchaser against manufacturing defects for the lifetime of the product.
2. **SPRINGS** – limited lifetime warranty the spring units of Burton James products are warranted against breakage due to defective material or workmanship for the lifetime of the product.
3. **CUSHIONS** – Burton James warrants cushion cores against loss of resiliency for three (3) years under normal residential use. Please note that the loss of resiliency should not be confused with the slight and expected softening and flattening of the polyester fiber, feather and down mixture, and foam components that occur as a result of normal use and aging. Such flattening and softening is not a material or manufacturing defect, and is not covered by this warranty.
4. **SWIVEL, SLEEPER MECHANISMS, AND CASTERS** – Burton James warrants swivel, sleeper and mechanisms, and casters for a period of three years when put to ordinary residential use. Decorative brass or nickel casters are ornamental in nature and not intended to be used as weight bearing movement devices. Items with these types of decorative casters can be moved by careful rolling and will bear the furniture’s own weight, but not beyond, when in motion. Damage resulting from the use of decorative brass or nickel casters as weight bearing movement devices is not covered by this Warranty.
5. **SLEEPER SOFA MATTRESSES** – Burton James warrants innerspring and inflatable sleeper sofa mattresses for a period of three years under normal residential use.
6. **ALL OTHER PARTS** – One (1) year warranty all other parts not specifically listed as being warranted are covered under a one (1) year limited warranty against defective material or workmanship. This warranty is limited to repair or replacement of the defective part such as decorative wood trim, table tops, latches, shields, and hinges.

WARRANTY LIMITATIONS

The warranty does not include:

1. Any defect in upholstery fabrics. There is no warranty on vinyl, leather or fabric against wearing, fading, pilling, stretching, dye lots, natural markings or splitting.
2. Any condition resulting from incorrect or inadequate maintenance, cleaning, or care.
3. Any condition resulting from other than ordinary residential wear or from any use for which the product was not designed.

ALL PRODUCTS

In the event that a defect is found, repair or replacement under this warranty is at the manufacturer's option. Cost for labor, packaging and shipping from the factory, if it is necessary, is covered by Burton James for a period of one year. After one (1) year from date of purchase by the dealer, the original retail purchaser will be responsible for labor, packaging and all shipping costs.

These limited warranties provide coverage to the original retail purchaser and do not apply to rented, business, commercial, institutional, or other non-residential uses. These limited warranties do not apply to:

- (i) merchandise that was, at any time, used as a floor sample or display model,
- (ii) any merchandise purchased "as is" or second-hand,
- (iii) any merchandise purchased at a distress sale or a going-out-of business sale, or
- (iv) any merchandise purchased from a liquidator. All warranties, whether express or implied, cover only normal household usage. No warranty, express or implied, applies to any condition resulting (v) from misuse, abuse, delivery or transportation damage.